## Installing the Citrix Client on a Windows 10 Computer not Managed by EMORY HEALTHCARE Information Services

### Please make sure your local PC has the latest Microsoft Windows updates and patches.

The Emory Healthcare Virtual Desktop environment provides employees secure, easy-to-use access to the applications and data to which they have been given rights.

To get to the Emory Healthcare Virtual Desktop environment from your computer, you need a web browser plus a small piece of software (a client) installed on your computer.

# You will need to access the Emory Healthcare Virtual Desktop environment using the Internet Explorer web browser and not the Edge browser.

To create a shortcut for Internet Explorer on your desktop:

1. Right click on your desktop, select New and select Shortcut.



2. In the box below "Type the location of the item" type

"C:\Program Files\Internet Explorer\iexplore.exe" then click Next

		×
4	z Create Shortcut	
	What item would you like to create a shortcut for?	
	This wizard helps you to create shortcuts to local or network programs, files, folders, computers, or Internet addresses.	
	Type the location of the item:	
	("C:\Program Files\Internet Explorer\iexplore.exe") Browse	
	Click Next to continue.	
	Next Canc	el

3. In the box below "Type a name for this shortcut" type Internet Explorer and click Finish

÷	🗶 Create Shortcut	×
	What would you like to name the shortcut?	
C	Type a name for this shortcut	
	Click Finish to create the shortcut.	

#### **Citrix Client Installation Steps:**

- 1. You will need to allow 15-30 minutes for the installation process. The installation also requires a reboot, so you will want to save any data and close any other applications that are open.
- 2. If you have previously installed the Citrix client, be sure to close all Virtual Desktop applications and logout of the Virtual Desktop. All of the steps below must be done from your local computer.
- 3. Do not use Microsoft Edge. Use the Internet Explorer browser shortcut you just created on your computer to go to

### http://www.emoryhealthcare.org/i-am/vdt-vdi.html

4. Scroll down the page to the Installation Instructions section. Click the Windows link

Installation Instructions



5. The Windows section of the screen will expand. Click the link below "Download the software"

Installation Instructions

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Tab	let Installation Instructions
Wir	dows 7, 8, and 10 Installation Instructions
Info Soft	rmation for Installing the Virtual Desktop Client ware on Windows 7, 8 and 10 Systems
Win	dows System Requirements
	You must be logged into your computer using an account that has administrator privileges
	You will need to uninstall any previous version of the Virtual Desktop Citrix client before installing the latest version
Inst	allation instructions
	Installation instructions for Windows 7, 8, and 10 systems
Dov	vnload the software
-	EHC Virtual Desktop client software for Windows 7, 8, and 10

6. The Citrix client software will download and then the install process will start.



The Citrix client software will now start to install

×
EMORY
Setup, please wait

7. Click 'NEXT' on this screen to continue installation process

area Emory VDT Client Setup - 3.0.0.0	×
VDT Setup - 3.0.0.0	EMORY
The Install Wizard will configure the Emory VDT Client on your co	mputer.
It is strongly recommended that you exit all Windows programs bef this installation.	fore continuing with
If you have any other programs running, please click Cancel, close run this setup again.	e the programs, and
Operating System Version: 10.0.16299 - 64-bit	
Otherwise, click Next to continue.	/
Force (Use only if requested by Emory IS Support)	
< Back	ext > Cancel

8. The installation will take a few minutes to complete.

Emory VDT Client Setup - 3.0.0.0	
This might take a few minutes.	EMOR HEALTHCAR
nstalling Emory VDT Client	⇒
Close running applications	^
	~
	Gancel

9. The Citrix client installation has successfully installed. Click Finish.



10. Click 'YES" to reboot your system

Notice		x
?	Your computer must be rebooted in order to complete the installation. Would you like to reboot your system now?	
	Yes No	

- 11. With the Citrix client software installed and the computer rebooted, you are ready!
- 12. To access the Emory Healthcare Virtual Desktop environment, start Internet Explorer (not Edge) and go to <a href="https://workspace.emory.org">https://workspace.emory.org</a>