

DURABLE MEDICAL EQUIPMENT

What services will be provided by this level of care?

- Home Respiratory Services – including: Overnight Oximetry, Oxygen Therapy, Home Sleep Testing, Sleep Apnea Management, and Nebulizers
- Durable Medical Equipment (DME) – including: Homecare Beds & Accessories, Wheelchairs, Walkers and Canes

How is this level of care different from being in the hospital?

- When you are no longer under the care of hospital staff, the DME company ensures you get the maximum benefit out of your respiratory and home medical equipment to help you manage your treatment and care in the comfort of your home.

How does the referral process work? Does this level of care require a physician order?

- Home Respiratory & DME Equipment and Services DO require a physician's order.
- A referral is made by the hospital's case manager or social worker.
- Once your doctor prescribes the best equipment for your condition, the DME company will help coordinate the delivery, setup, proper usage, maintenance and ongoing support of your home medical equipment.

How long will I need to stay at this level of care?

- It is important to continue your care using reliable home medical equipment in the comfort of your own home for as long as your doctor determines you need it.

Will my insurance pay for this level of care? What happens when insurance no longer covers this level of care?

- Medicare, Medicaid, and most private and commercial insurances cover DME; however, deductibles and co-pay amounts will vary, depending on your plan.
- If insurance does not cover the equipment, or does not cover the full amount, you would be responsible for payment. A variety of simple, convenient and secure payment plans are available.

What should I expect from this level of care?

- The DME company ensures you are adequately supplied with the equipment, training and support needed to continue your care in a way that benefits you and improves your quality of life, while managing your condition at home.

Who will take care of me?

- A team of highly-trained professionals will help coordinate the delivery, setup, proper usage, maintenance and ongoing support of your home medical equipment.
- You may need assistance from friends or family in setting up and maintaining use of your DME in your home

What happens if I have medical issues?

- DME companies offer 24/7 customer service, clinical advice, and equipment troubleshooting if you have any questions about your home respiratory or DME.
- If you have any medical issues (beyond equipment problems), you should see your doctor as soon as possible.

Does one of my current doctors need to and agree to continue to manage my care?

- You should continue to see your physician as needed to manage your condition. Your health and the success of your respiratory and home medical treatment depend on it.