

PRIVATE DUTY HOME CARE SERVICES

What service(s) will be provided by this level of care?

- Services that support a person's activities of daily living and/or provide nursing oversight allowing the individual to remain safely and independently in their home environment.
 - This includes assisting with mobility, ambulation and transfers. It also includes services like bathing, grooming, dressing and assisting with toileting or incontinence care. In addition it includes services like preparing nutritious meals, assistance as needed with feeding, facilitating physical and occupational therapy exercise programs that have been prescribed and monitoring vital signs and medications can be provided.
- Specialty home care services are available for individuals whose care needs go beyond the scope of activities of daily living.
 - These services require the intervention and/or oversight of a licensed professional (RN or LPN) and include medication management and administration, ostomy, colostomy, ileostomy management, wound care, management of feeding tubes and catheters, diabetic care and INR testing and monitoring

How is this level of care different from being in the hospital?

- Private duty home care services are put in place to support a person's activities of daily living or to provide nursing oversight allowing the individual to remain safely and independently in their home environment for as long as possible.

How does the referral process work? Does this level of care require a physician order?

- Individuals order these services directly from the service provider.
- There is no physician order required.
- An RN evaluation is done upon initiation of service.

How long will I need to stay at this level of care?

- These services are provided as long as the client and family want them to be provided.
- Services may be cancelled by the client at any time with 24 hour notice.

Will my insurance pay for this level of care? What happens when insurance no longer covers this level of care?

- The payment sources for private home care services are long term care insurance, VA Aid and Attendance (upon appropriate criteria), certain Medicaid waiver programs and private payment by the client or family.
- The client (or client designee) is always responsible for the payment of the bill unless the service is being provided under a Medicaid waiver benefit.
- If long term care insurance no longer covers the service, then the client (or client designee) would be responsible for paying for the services or the services would be discontinued.

What should I expect from this level of care? Who will take care of me? How often will I be seen by a physician or healthcare professional? What happens if I have medical issues?

- The amount of care provided in private home care is determined by the client and family themselves.
- The care of the client will be supervised by an RN with the hands on care delivery performed by a certified nursing assistant (CNA).

- The client and family in conjunction with their physician(s) determine how often the physician(s) will be seen. A decision is made at the start of care what is to be done by the caregiver(s) in the event of an emergency. .

Who will supervise and coordinate my care? Does one of my current doctors need to and agree to continue to manage my care?

- Private home care services are supervised by an RN who makes a supervisory visit at least every 90 days to evaluate how the client is doing and whether the current care plan is still appropriate for the needs that exist.
- These services can be received without the approval or oversight of a physician.

What is expected of me at this level of care?

- The expectation of the client's involvement relative to their home care is totally driven by the level of physical and cognitive functionality.
- The client is expected (and it is in the client's best interest) to be as active and participative in their care as possible while being conscious of the need for safety in all activities.
- Responsiveness by family members to the issues that arise with the client is extremely important. This allows the home care provider to increase or decrease care as indicated by the functionality and status of the client.

What must I be able to do on my own or with family support to safely discharge from this level of care?

- If or when to discontinue private home care services is totally at the discretion of the client and/or family members.

What happens when I no longer need this level of care? Do I go to another level of care?

- Discontinuing home care services does not require you to go to any other level of care. Because the client and/or family is in charge of ordering and paying for the services, they are also responsible for when to increase, decrease or discontinue services.